

Rethinking Discussions in Online-Articles

Embedding Dialog-Based Discussions

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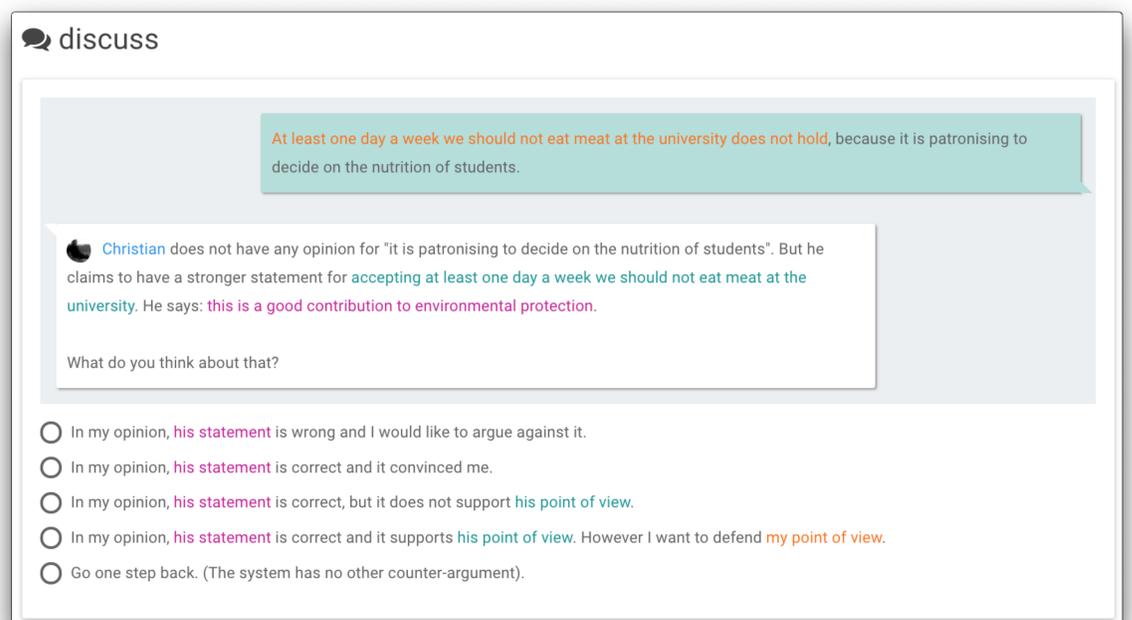
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Motivation

Commenting on articles on the websites of newspapers and journals is a central feature provided by the publishing houses. The comments of the readers are a valuable addition to the editorially created content: they bind the readers involved to the offer of the publishing house, they are additional content created by the readers themselves, and they enable conclusions to be drawn about how the editorial offer is accepted by the readers and how it can be improved in the future.

But confusing argumentation structure and masses of texts lead to non-usable results of discussions, which must be manually processed for further usage. Therefore, we need to rethink the way we discuss on the Internet.



Structured Discussions

We develop software tools to collect the arguments from the reader's argumentation in a structured way so that an argumentation map is automatically created. This map can then be used for further processing to better understand the contents of a discussion.

Our software enables both *explicit* interactions with the arguments in the discussions and *direct* interactions with the article's content. In the illustration we see "discuss", a tool for dialog-based discussions embedded into an online article. Here, a user previously used the text-reference in an argument. Now, new users can directly join to this point in the discussion by clicking on the reference.

References

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Find the Software at:
<https://github.com/hhucn>